

ORDER FORM



BILLING ADDRESS	
Name:	
Address:	
City, State, Country:	
Zip/Postal Code:	
Daytime Phone:	
Evening Phone:	

SHIP-TO ADDRESS (if different from billing address)	
Name:	
Address:	
City, State, Country:	
Zip/Postal Code:	

Item Number	Item Name	Size	Color	Item Price	Quantity	Total Cost

Method of Payment	Visa - MasterCard - American Express - Discover - Check - Money Order (circle one)	Subtotal	
Card Number / Exp Date		Shipping	
3 Digit Verification Code		Sales Tax	
Signature		Total	

Shipping / Tax / Policies

Shipping Method <small>Sorry, No C.O.D.</small>	BikeNashbar STANDARD SHIPPING <small>(Estimated Delivery 7-10 Business Days)</small>		BikeNashbar GROUND SHIPPING <small>(Estimated Delivery 2-5 Business Days with tracking)</small>		2-DAY DELIVERY ▽◇*	STANDARD OVERNIGHT ◇	APO/ FPO △
	Under \$49 △	Over \$49 ○	Under \$49 ○	Over \$49 ○			
ALL CONTINENTAL US ORDERS	\$4.99	FREE	\$9.99	\$5.00	\$24.99	\$34.99	\$14.99
ALASKA/HAWAII ▽	\$6.99	\$2.00	\$11.99	\$7.00	\$27.99	N/A	\$14.99
CANADA □	\$24.99 <small>(Estimated Delivery 6 - 12 Days)</small>		N/A		N/A	N/A	N/A

△ Additional \$14.99 charge for standard shipping will apply to oversized items.

○ Additional \$19.99 charge for ground shipping will apply to oversized items.

□ CANADA - Separate \$39.99 charge will apply to oversized items like wheels, trainers, car racks, frames and workstands. Sorry, bikes & bike cases cannot be shipped to Canada.

▽ Additional charges apply to oversized items like bicycles, bike carriers, trainers, and workstands. Contact our Customer Service Department for 2nd Day, Overnight and Alaska/Hawaii Delivery Charges.

◇ Orders must be received by 3 pm EST, Monday-Friday. No delivery hour is guaranteed. Second day orders placed on Thursday arrive on Monday. Friday orders on Tuesday. All backorders are shipped by BikeNashbar Standard Shipping.

There is an additional charge of \$20 for overnight Saturday delivery.

* **Note:** When selecting 2-day Shipping, we may use air or ground shipping as required to get your items to you within the promised time frame. **Orders going to a P.O. Box cannot be shipped 2-Day.**

Tax Rates:
For shipments to the states in which we operate, we are required by law to collect sales tax. Tax rates will vary by county within each of the following states:
AZ, CA, CO, FL, GA, ID, IL, IN, MD, MI, NC, NM, OH, PA, SC, TX, UT, VA, WA, WV

RETURN POLICY - Your purchase is protected for one year from date of purchase. Items must be returned in "new" or "like new" condition with proof of purchase and all original packaging, tags, loose parts, and owner's manuals. Manufacturing defects will be covered by the manufacturer's warranty, including Bike Nashbar-designed products. For full details please visit bikenashbar.com.

PRICE PROTECTION - Bike Nashbar promises to provide the lowest price on everything we sell — from Avid to Zefal. That means if you happen to find a lower price on a new identical item (exact size, color and model), we'll match it. Our Price Protection pledge doesn't end there! For 30 days after your purchase, if you find it at a lower price (be it from a competitor or Bike Nashbar) than what you paid for the exact product, we'll match that price as well. Order level discounts, coupons and discounted shipping orders are NOT included. Unfortunately, we cannot match mail-in rebates, coupon discount codes, catalog discount codes or discounted shipping offers. We also cannot deduct any gift amounts from the purchase. Sorry, we cannot match prices for items offered for sale in classified ads or auction websites.

PERSONAL CHECKS - We accept personal checks by mail imprinted with name, street address (no P.O. Box), and daytime telephone number. Payment by check may result in a delay in shipping your order. **DO NOT SEND CASH!**

OVERNIGHT AND 2-DAY DELIVERY ORDERS - Phone orders must be received by 3 pm Eastern Time, Mon-Fri. Internet orders must be received by 3 pm Eastern Time, Mon-Fri. for same day shipping. No delivery hour guaranteed. 2-day orders may ship via air or ground services. All backorders are shipped by Standard shipping only. There is an additional charge for overnight Saturday delivery.

RETURNS - Ship all returns to: Bike Nashbar, Returns Dept., 6103 St. Rt. 446, Canfield, Ohio 44406. (We do not accept COD's). Bike Nashbar will refund actual shipping costs from UPS label or postage on damaged merchandise or mistakes made by us.

BACKORDERS - Occasionally some items are unavailable and may be backordered (requiring a separate shipment). If this should occur, we will pay the postage on all shipments after the first one (except for international orders). All backorders are shipped by Standard Shipping.

CATALOG INFORMATION - Bike Nashbar believes the information in our catalog & website is accurate as of its publication date; such information is subject to change without notice. Bike Nashbar is not responsible for any inadvertent errors. Colors may vary due to the printing process.

MAILING LIST - Occasionally we make our customer list available to carefully screened companies and organizations whose products and activities may interest you. If you prefer not to receive such mailings, please send us a copy of your mailing label.

BIKE CLUBS - Send us your Membership Address List and we'll send everyone a free catalog subscription.

Contact Information

Order @ BikeNashbar.com 24 hours a day 7 days a week

Questions or Comments?
customerservice@BikeNashbar.com
1-877-688-8600

Product Questions
productsupport@BikeNashbar.com
Phone: 1-800-888-2710

Hours: (Eastern Time)
Monday - Friday: 9 am to 9 pm
Saturday, Sunday & Holidays: 10 am - 6 pm (closed Thanksgiving and Christmas Day)

Phone Orders
1-800-BikeNashbar (627-4227)

Fax Orders
1-877-778-9456

Postal Address
P.O. Box 991
Sophia, WV 25921